

SUPPORT

Technology support and managed services are critical for businesses to ensure their IT infrastructure is always operational and secure. By partnering with a trusted managed services provider, businesses can benefit from proactive monitoring and maintenance, helpdesk support, and disaster recovery services. This allows businesses to focus on their core competencies while leaving the management and support of their technology infrastructure to experts.



OUR SERVICES

Our services are designed to provide our customers with a complete solution for their technology needs, from strategy, design, and implementation to ongoing management and support.

- **ON-DEMAND**
Network and security support services are designed to provide businesses with on-demand assistance for their network and security needs. These services may include troubleshooting, configuration changes, or emergency response to security incidents.
- **STAFF AUGMENTATION**
Staff augmentation provides a flexible and cost-effective solution for businesses to quickly scale their workforce with qualified professionals. With staff augmentation, companies can hire temporary or long-term employees with specialized skills in specific areas like network, security, or cloud.
- **NETWORK MONITORING & MANAGEMENT**
Monitoring and management services enable businesses to ensure their IT infrastructure is always operational and secure. These services include proactive monitoring and maintenance, helpdesk support, disaster recovery, and cybersecurity protection. By partnering with a trusted managed services provider, businesses can benefit from the expertise and experience of a team of professionals to optimize their network and security infrastructure.

SUPPORTED PLATFORMS

Cisco, Meraki, Palo Alto, Fortinet, Aruba, Arista, Siklu, VMware, Citrix

ABOUT TDI VERTICAL

At TDI Vertical, we provide holistic, business-focused solutions helping our customers to achieve their objectives, stay competitive, and thrive in an increasingly digital world.

Why Choose **TDI Vertical**?



Security Focused

Our security-first approach is critical to the success of our customers and the longevity of their business. By prioritizing security, we minimize the risk of exposure and protect our customers against modern-day cyber security threats, including data breaches, malware attacks, phishing scams, and ransomware attacks.



Proven Experience

As a trusted advisor, our team provides our customers with valuable insights and recommendations based on our knowledge and industry experience, focusing on business needs, strategy, and growth.



Innovation Driven

TDI Vertical follows a strategic approach to technology selection that involves identifying and evaluating emerging technologies that can provide unique solutions to business challenges.